



A HIGHER STANDARD OF HOME CARE

BrightStar Care of San Francisco & Marin County

Mask Policy Updates

Mask Policy

Starting Wednesday 12/16, we will be changing our mask policy for on-site caregivers and nurses. KN95s will now be required as the minimum level of protection for all on site caregivers and nurses moving forwards. Disposable surgical masks will no longer be acceptable for use during your shift. **When you pick up your KN95s at your next shift, please, immediately inform the office via TigerConnect of the date you received them.**

- The office will be providing the KN95s and the bags needed to store them safely. We will have your Bag with the masks available for pickup at your next shift.
- When you are done with your shift, you must store the KN95 in the paper bags provided, in a dry location. **Do not** use plastic which can create condensation.
- Masks are to be **worn at all times** during shifts, except during break periods. Store the mask when not in use in the bag or hanging by the straps so the mask is not touching any surfaces or walls.
- Masks, when stored properly should be usable for up to 2 weeks.
- KN95s provided should **only be used during shift** to help prevent transmission of germs from errands (e.g., grocery store) to both the clients' and your own home

Proper utilization

- Prior to doffing or donning the mask, wash your hands with soap and water for at least 20 seconds
- Using the straps that go around your head, bring the mask to your face and stretch the straps up and over your head. Adjust the placement of the straps so the mask covers your nose and chin; and continues to cover them even during movement of the head/neck.
- When removing, stretch the straps away from your head so you can clear your head and ears. Handle the mask only by the straps.
- Once you have placed the mask in the bag, fold the top of the bag over.

Keep the office up to date on what day you receive your masks so we know when to get a resupply out.